

PRIVACY, TERMS AND CONDITIONS

Protecting your privacy

This Privacy Policy applies to all personal information collected, held, used and disclosed by New Zealand Fiji Families Wellbeing Trust (“NZFFWT”), including:

- via our website (www.fijifamilies.org.nz) and our mobile and web applications; and
- in connection with the events and activities we hold.

In this Privacy Policy the terms “we”, “us” and “our” are a reference to the NZFFWT.

NZFFWT is committed to protecting your privacy and is bound by New Zealand Privacy Principles set out in the Privacy Act 1993 (“Privacy Act”).

1. About the NZFFWT and this Privacy Policy

The NZFFWT recognises the importance of safeguarding your personal information.

We want you to understand how we collect, hold use, disclose and otherwise process information we hold about you. This Privacy Policy sets out what information we gather, how we use this information, who else has access to it and how you can correct or change it.

2. Collection

The types of information we collect about you will generally fit into the following categories:

1. Information about you which you provide, or we otherwise collect in connection with our events and activities; or information you provide in connection with any support or volunteer activities with us. This may include:

- your identification details, including your name, age, date of birth and address;
- data we generate or collect in hosting events and activities;
- payment information (for any donations you make to us);
- your queries and other written or verbal communications with us; and
- any other information that we are required by law to collect about you or otherwise reasonably necessary in connection with the our activities.

2. Information generated by our and our suppliers' systems in relation to the use of our websites (see the information on cookies and IP address tracking in section 8 below).

3. Information we collect from third parties, including:

- our sponsors and commercial partners;
- social media platforms and public information service providers such as public registers, where that information has been made publicly available;
- commercial information service providers such as market researchers, data and/or analytics providers and advertising networks;
- your authorised representatives;
- our data partners;
- our business partners to improve, optimise and personalise your experience of our organisation; and
- any other sources considered appropriate by us in relation to our activities.

3. Use and disclosure of Personal Information

We use and disclose the personal information we collect:

- to provide our goods and services to you;
- to contact you in response to a query you have made;
- to provide further information to you about other websites and services we consider may be of interest to you;
- for marketing, promotional and publicity purposes by us;
- to improve, optimise and personalise your experience of our products and services;
- for data analysis and research purposes. For example, we may use and share data with other organisations so we or they can gain insights, such as trends in the rainbow community;
- to comply with laws and regulations;
- for our other legitimate business purposes, including to achieve our vision to empower rainbow Indian people in Aotearoa, alongside their families, to celebrate their ethnic, cultural, sexual and gender identities collectively.; and
- for any other uses that you authorise.

For the purposes described above, we may share your personal information with a range of organisations, including our service providers, suppliers, agents, business partners, sub-contractors, assessors and installers, and regulatory bodies or government agencies. For example, we may disclose your personal information to third parties who:

- provide marketing and digital services;
- conduct data analysis and data matching services or who we otherwise have data sharing arrangements with;
- conduct market research, surveys and analysis;
- host our servers and websites;
- provide IT services including data processing, storage and back-up;
- process payments; or
- are our lawyers, financial advisors and accountants.

4. Voluntary Submission of Information

You may choose not to provide us with your personal information, but if you do not, we may not be able to provide some or all of our services to you.

5. Holding, correction and updating of personal information

Any personal information that you provide to us will be collected and held by us electronically in secure data centres located in New Zealand or overseas, including on servers owned by our cloud services providers.

Under the Privacy Act you have the right to request access to, and correction of, personal information we hold about you. Please contact us if you wish to access or request correction of personal information we hold about you (our contact details are at the end of this policy).

6. Protection and security of personal information

We take responsible steps to protect all personal information we collect or hold from misuse and loss, and from unauthorised access, modification and disclosure.

7. Other sites

Our websites and applications contain links to third party websites, for your convenience and information. When you access a third-party website, please understand that we are not responsible for the privacy practices of that website. We suggest that you review the privacy policies of each site you visit.

8. Cookies and IP address tracking

We may use a cookie file containing information that can identify the computer you are working from. You can choose to refuse cookies by turning them off in your browser and/or deleting them from your hard drive.

You will not be able to maintain a logged in session if cookies are not used.

Our websites may also detect and use your IP address or domain name for internal traffic monitoring and capacity purposes or to otherwise administer the websites. No personal information is obtained, rather the patterns of usage of visitors to the website may be tracked for the purposes of providing improved service and content based on aggregate or statistical review of user site traffic patterns.

9. Changes to this Privacy Policy

We reserve the right to change this Privacy Policy at any time. If we do so, we will post any updated Privacy Policy on our website at www.fijifamilies.org.nz

10. Contacting us and Complaints

If you have questions or complaints about this Privacy Policy or our handling of your personal information, you should contact us via email: support@fijifamilies.org.nz

You can find out more about your rights under the Privacy Act 1993, and complain to the Office of the Privacy Commissioner, at www.privacy.org.nz.

This Privacy Policy was last updated on 3 May 2022.